

Monroe Telephone Company is a quality telecommunications service provider who provides basic and enhanced services at reasonable rates within its service territory. Basic service are offered at the following rates:

Monthly Service Charge Range:

Single Party Residence Line.....\$11.69

Single Party Business Line.....\$16.99

Federal Subscriber Line Charge.....\$ 6.50

*single line (includes voice grade, local, interexchange, and operating access.)

Directory Assistance

*Monthly allowance of three (3) Directory Assistance calls per line. You may request two (2) listings per call. Each additional directory listing call is 85 cents.

Touch-tone Service

*(Touch-tone Service is provided as part of the local service rate.)

Toll Blocking

*(Available at no charge for low-income customers that qualify.)

Emergency 9-1-1 Services

*Surcharges for 9-1-1 services are assessed according to government assessments.

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Monroe subscriber, are free to choose their own usage plans through IXC that serve Monroe.

FOR RECEIPT STAMP

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)
AND LINK UP PROGRAM

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OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)

Lifeline provides for a discount against the recurring monthly rate for the provision of local residential service for certain low income customers. Lifeline, and Link Up are joint State and Federal Programs pursuant to 47 C.F.R. Subpart E, §54. In order to be eligible for Lifeline, subscribers must meet the requirements for the Oregon Telephone Assistance program as defined in OAR 860-033-0030.

Lifeline subscribers may subscribe to toll blocking at no extra charge. Toll blocking is a service provided that allows OTAP recipients to elect not to allow the completion of outgoing toll calls from their telecommunications circuit (OAR 86-033-0005(9)). Lifeline subscribers who subscribe to toll blocking will not be required to pay service deposits in order to initiate service.

Lifeline subscribers will not be disconnected for non-payment of toll charges, regardless of whether toll blocking is activated on their service. Partial payments received from Lifeline subscribers will be first applied to local service and then to toll charges.

Lifeline will not be furnished with Foreign Exchange service.

The following services are included in Lifeline:

- Single party, voice grade access to the Public Switched Network
- Access to emergency services
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll Blocking



The discount will begin with the date the company receives a valid application form the customer or when new service is established for a qualifying customer. The discount will be prorated from the effective date of the customer's application. The discount is applicable only to one access line at a residential customer's principal residence.

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ADVICE NO. 44ISSUED December 1997ISSUED BY Monroe Telephone CompanyEFFECTIVE January 1, 1998TITLE [Signature]
PRESIDENT